Graduating Student Survey Spring 2021

By the Office of Institutional Effectiveness

University of Houston Clear Lake

Summary of the Survey

The purpose of the Graduating Student Survey is to determine the level of satisfaction of students with their recent higher education experience at the University of Houston-Clear Lake (UHCL). In addition, we solicit the student's opinions regarding which areas or issues need improvement to ensure that UHCL maintains the highest quality of instruction and support. Finally, the percentage of students who would recommend UHCL to family or friends is included in the UHCL progress card each year and is on the next page.

We conduct the Graduating Student Surveys in the fall, and spring semesters using Qualtrics, a cloud-based software often used to capture a user's experience. The Office of Institutional Effectiveness sent an invitation to all students who applied for graduation during the Spring 2021 semester to complete the survey on March 29. The survey was active through May 31, 2021. You'll find the data grouped by college, degree level, gender, ethnicity, and program. The following pages summarize data collected in the Graduating Student Survey Spring 2021 by UHCL as a whole and the individual schools.

The final reports are posted online at:

https://www.uhcl.edu/about/administrative-offices/institutional-effectiveness/institutional-research/survey-data.aspx

Quick points for UHCL

Demographics

Respondents:

A total of 1,179 UHCL graduating students were invited to participate. During this collection period, 330 students started the survey. If students exited the survey session before completing it, they had 72 hours to return and complete the survey and 21 students did not complete the survey. However, their responses are included in the results. The median completion time was about 7 minutes.

Response rates for this survey is 28.0%

Fall 2020	34.2%
Spring 2020	23.7%
Fall 2019	29.4%
Spring 2019	28.3%
Fall 2018	28.4%
Spring 2018	26.9%

Ethnicity:

Asian	12.3%	39
Black	9.1%	29
Hispanic	23.3%	74
International	1.3%	4
Multi-racial	5.0%	16
White	37.4%	119
No Response	11.6%	37

Citizenship:

International	9.1%	29
U.S. Citizen	77.4%	246
U.S. Resident (Green Card)	3.1%	10
No Response	10.4%	33

Gender:

Female	66.4%	211
Male	22.6%	72
No Response	11.0%	35

Quick points for UHCL

Overall Satisfaction

"Looking back, how would you evaluate the overall education you received from UHCL?"

Excellent	41.8%	133
Good	35.9%	114
Fair	10.7%	34
Poor	0.9%	3
No Response	10.7%	34

"In your opinion, did UHCL provide an education worthy of your yearly tuition and fees?"

Yes	72.3%	230
No	17.3%	55
No Response	10.4%	33

"Would you still choose the same program of study?"

Yes	63.8%	203
Not sure	15.7%	50
No	10.7%	34
No Response	9.7%	31

"Will you recommend UHCL to friends and family considering college?"

Yes	81.8%	260
No	7.5%	24
No Response	10.7%	34

University of Houston Clear Lake

College of Business

Demographics

Respondents:

360 graduating business students were invited to participate. During this collection period, 94 students started the survey.

Response rates was   28.5%

Fall 2020	Not Captured
Spring 2020	19.5%
Fall 2019	21.0%
Spring 2019	25.1%
Fall 2018	23.8%
Spring 2018	23.8%

Gender:

Female	73.4%	69
Male	22.3%	21
No Response	4.3%	4

Ethnicity:

Asian	20.2%	19
Black	9.6%	9
Hispanic	22.3%	21
International	2.1%	2
Multi-racial	6.4%	6
White	34.0%	32
No Response	5.3%	5

Citizenship:

International	14.9%	14
U.S. Citizen	78.7%	74
U.S. Resident (Green Card)	2.1%	2
No Response	4.3%	4

College of Business

Overall Satisfaction

"Looking back, how would you evaluate the overall education you received from UHCL?"

Excellent	43.6%	41
Good	40.4%	38
Fair	10.6%	10
Poor	1.1%	1
No Response	4.3%	4

"In your opinion, did UHCL provide an education worthy of your yearly tuition and fees?"

Yes	74.5%	70
No	21.3%	20
No Response	4.3%	4

"Would you still choose the same program of study?"

Yes	67.0%	63
Not sure	16.0%	15
No	12.8%	12
No Response	4.3%	4

"Will you recommend UHCL to friends and family considering college?"

Yes	83.0%	78
No	11.7%	11
No Response	5.3%	5

University of Houston Clear Lake

College of Education

Demographics

Respondents:

185 graduating education students were invited to participate. During this collection period, 50 students started the survey.

Response rates was   27.1%

Fall 2020	Not Captured
Spring 2020	23.7%
Fall 2019	39.5%
Spring 2019	27.0%
Fall 2018	34.1%
Spring 2018	35.3%

Ethnicity:

Asian	2.0%	1
Black	10.0%	5
Hispanic	28.0%	14
White	42.0%	21
No Response	18.0%	9

Citizenship:

International	2.0%	1
U.S. Citizen	80.0%	40
No Response	18.0%	9

Gender:

Female	78.0%	39
Male	4.0%	2
No Response	18.0%	9

College of Education

Overall Satisfaction

"Looking back, how would you evaluate the overall education you received from UHCL?"

Excellent	58.0%	29
Good	22.0%	11
Fair	2.0%	1
Poor	0.0%	0
No Response	4.3%	4

"In your opinion, did UHCL provide an education worthy of your yearly tuition and fees?"

Yes	70.0%	35
No	12.0%	6
No Response	18.0%	9

"Would you still choose the same program of study?"

Yes	66.0%	33
Not sure	14.0%	7
No	4.0%	2
No Response	16.0%	8

"Will you recommend UHCL to friends and family considering college?"

Yes	76.0%	38
No	6.0%	3
No Response	18.0%	9

College of Human Sciences and Humanities

Demographics

Respondents:

361 graduating HSH students were invited to participate. During this collection period, 104 students started the survey.

Response rates was   28.8%

Fall 2020	Not Captured
Spring 2020	23.7%
Fall 2019	31.6%
Spring 2019	33.3%
Fall 2018	35.0%
Spring 2018	25.7%

Ethnicity:

Asian	6.7%	7
Black	11.5%	12
Hispanic	29.8%	31
Multi-Racial	4.8%	5
White	41.4%	43
No Response	5.8%	6

Gender:

Female	74.0%	77
Male	22.1%	23
No Response	3.8%	4

Citizenship:

International	2.9%	3
U.S. Citizen	88.5%	92
U.S. Resident *(Green Card)*	4.8%	5
No Response	3.8%	4

College of Human Sciences and Humanities

Overall Satisfaction

"Looking back, how would you evaluate the overall education you received from UHCL?"

Excellent	50.0%	52
Good	39.4%	41
Fair	5.8%	6
Poor	1.0%	1
No Response	3.8%	4

"In your opinion, did UHCL provide an education worthy of your yearly tuition and fees?"

Yes	76.9%	80
No	19.2%	20
No Response	3.8%	4

"Would you still choose the same program of study?"

Yes	67.3%	70
Not sure	17.3%	18
No	11.3%	12
No Response	3.8%	4

"Will you recommend UHCL to friends and family considering college?"

Yes	88.5%	92
No	6.7%	7
No Response	4.8%	5

College of Science and Engineering

Demographics

Respondents:

273 graduating CSE students were invited to participate. During this collection period, 65 students started the survey.

Response rates was   23.8%

Fall 2020	Not Captured
Spring 2020	19.4%
Fall 2019	28.2%
Spring 2019	25.0%
Fall 2018	24.7%
Spring 2018	25.7%

Gender:

Female	40.0%	26
Male	40.0%	26
No Response	20.0%	13

Ethnicity:

Asian	18.5%	12
Black	4.6%	3
Hispanic	12.3%	8
International	3.1%	2
Multi-racial	7.7%	5
White	35.4%	23
No Response	18.5%	12

Citizenship:

International	16.9%	11
U.S. Citizen	61.5%	40
U.S. Resident (Green Card)	4.6%	3
No Response	16.9%	11

College of Science and Engineering

Overall Satisfaction

"Looking back, how would you evaluate the overall education you received from UHCL?"

Excellent	27.7%	18
Good	46.2%	30
Fair	9.2%	6
Poor	0.0%	0
No Response	16.9%	11

"In your opinion, did UHCL provide an education worthy of your yearly tuition and fees?"

Yes	69.2%	45
No	13.8%	9
No Response	16.9%	11

"Would you still choose the same program of study?"

Yes	59.6%	37
Not sure	15.4%	10
No	12.3%	8
No Response	15.4%	10

"Will you recommend UHCL to friends and family considering college?"

Yes	80.0%	52
No	4.6%	3
No Response	15.4%	10

University of Houston Clear Lake

What will be your degree level?

Undergraduate	Graduate	Doctorate
48.9%	49.2%	1.9%
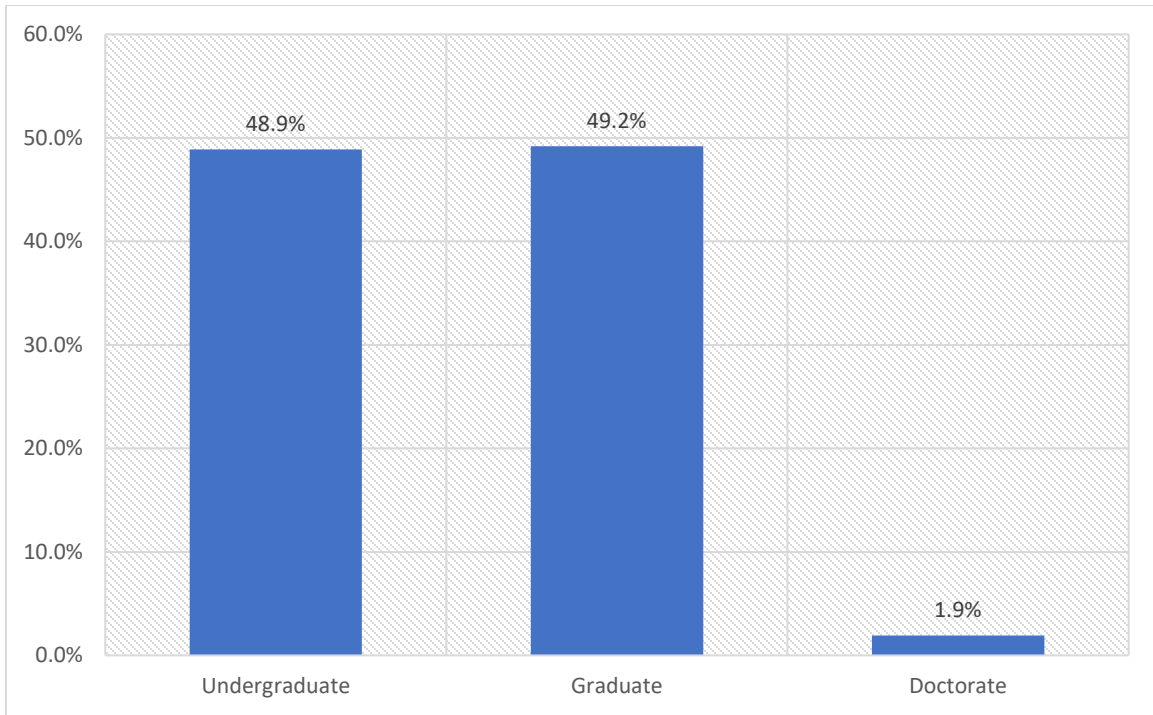
Degree	Count of Responses	Percent
Undergraduate	153	48.9%
Graduate	154	49.2%
Doctorate	6	1.9%
Grand Total	**313**	**100.0%**

From what college will you receive your degree?
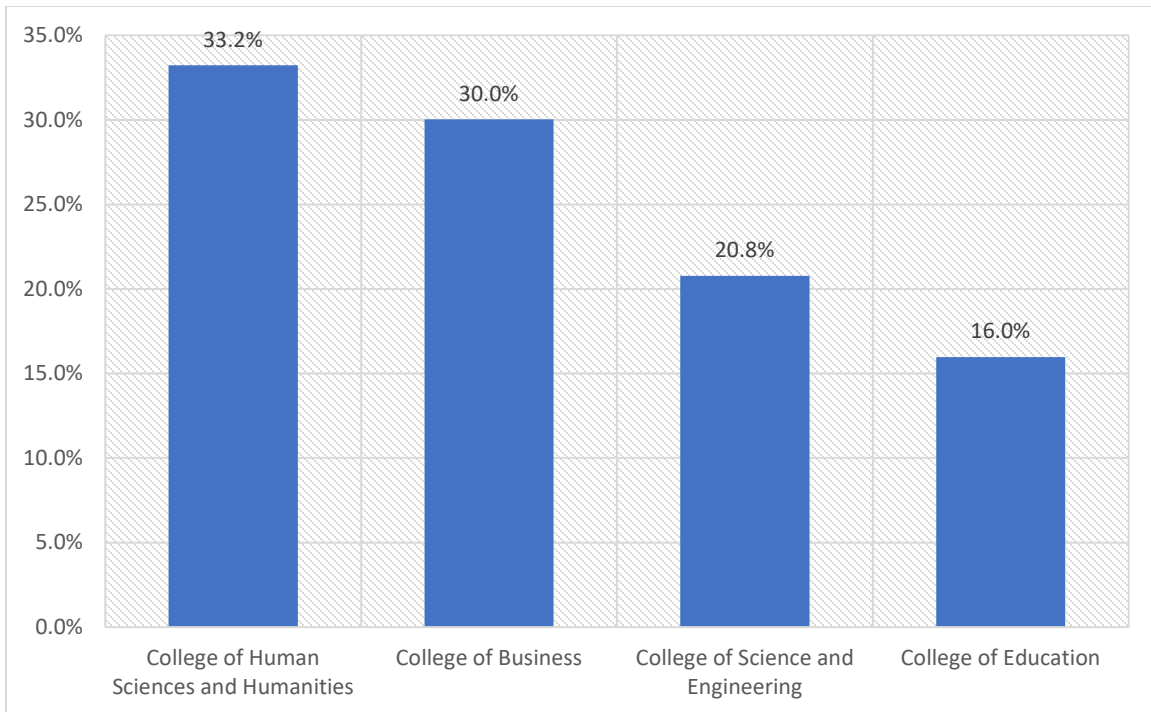
Degree	Count of responses	Percent
College of Human Sciences and Humanities	104	33.2%
College of Business	94	30.0%
College of Science and Engineering	65	20.8%
College of Education	50	16.0%
Grand Total	**313**	**100.0%**

What is your primary degree program in the College of Business?

Top 5
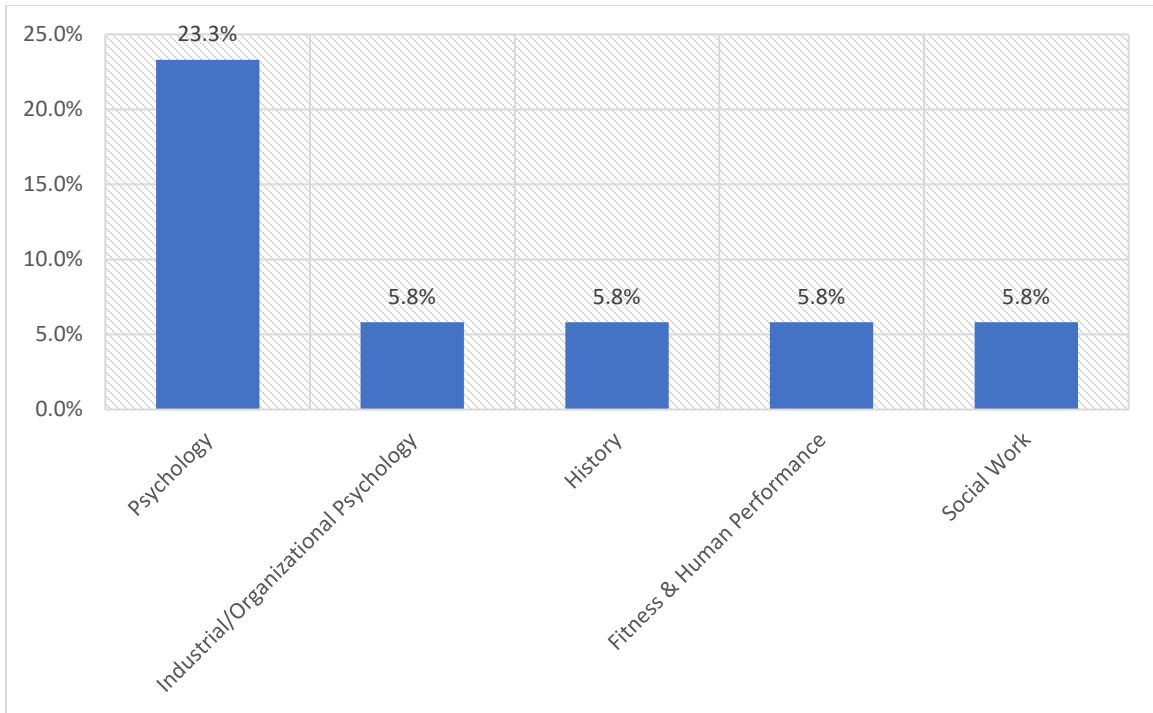
What is your primary degree program in the College of Business?

Degree	Count of responses	Percent
Management Information Systems	13	14.0%
Business Administration	12	12.9%
Healthcare Administration	10	10.8%
General Business	9	9.7%
Accounting	9	9.7%
Healthcare Admin/Business Administration	8	8.6%
Human Resource Management	6	6.5%
Finance	5	5.4%
Management	5	5.4%
Legal Studies	4	4.3%
Accounting, Finance	2	2.2%
Marketing	2	2.2%
Obtained Dual Degree	2	2.2%
Environmental Management	2	2.2%
Business Administration, Healthcare Admin/Business Administration	1	1.1%
Healthcare Services	1	1.1%
Business Administration, Finance	1	1.1%
General Business, Management	1	1.1%
Grand Total	**93**	**100.00%**

What is your primary degree program in the College of Education?

Top 5
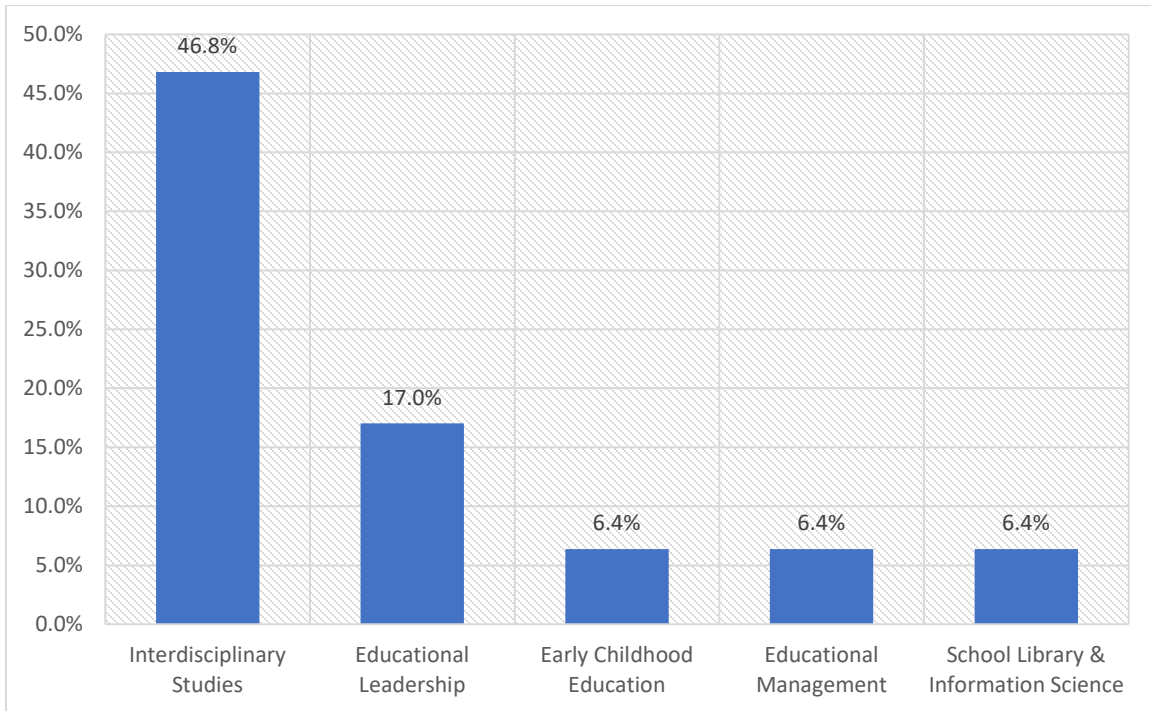
Degree	Count of responses	Percent
Interdisciplinary Studies	22	46.8%
Educational Leadership	8	17.0%
Early Childhood Education	3	6.4%
Educational Management	3	6.4%
School Library & Information Science	3	6.4%
Interdisciplinary Studies, Obtained Dual Degree	2	4.3%
Clinical Mental Health Counseling	2	4.3%
Clinical Mental Health Counseling, Counseling	1	2.1%
Reading	1	2.1%
Master of Arts in Teaching	1	2.1%
Multicultural Studies in Education	1	2.1%
Grand Total	**47**	**100.00%**

What is your primary degree program in the College of

Human Science and Humanities?

Top 5
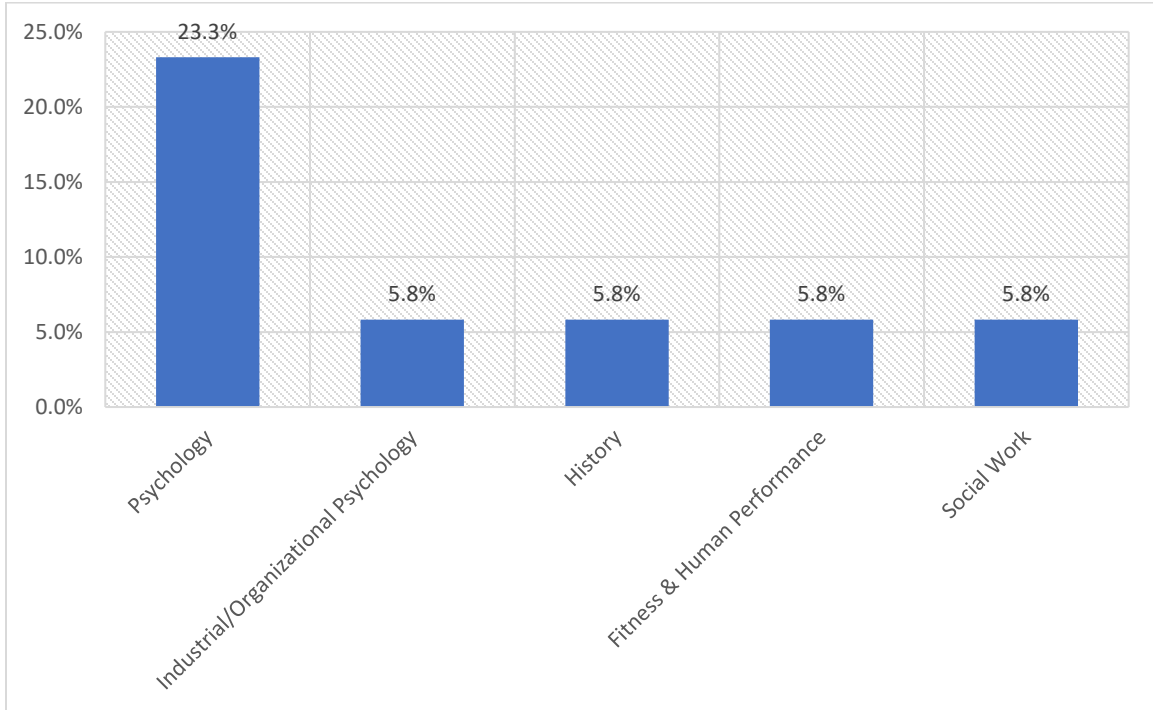
What is your primary degree program in the

College of Human Science and Humanities?

Table

Degree	Count of responses	Percent
Psychology	24	23.3%
Industrial/Organizational Psychology	6	5.8%
History	6	5.8%
Fitness & Human Performance	6	5.8%
Social Work	6	5.8%
Art and Design	5	4.9%
Behavioral Sciences - General	5	4.9%
Literature	4	3.9%
Communication	4	3.9%
Exercise & Health Sciences	4	3.9%
Behavior Analysis	3	2.9%
Public Service Leadership	3	2.9%
Digital Media Studies	3	2.9%
Anthropology	3	2.9%
Humanities	2	1.9%
Sociology	2	1.9%
School Psychology	2	1.9%
Nursing	2	1.9%
Clinical Psychology	2	1.9%
Criminal Justice and Criminology	2	1.9%
Family Therapy	2	1.9%
Behavior Analysis, Behavioral Sciences - General	1	1.0%
Criminology	1	1.0%
Behavioral Sciences - General, Psychology	1	1.0%
Psychology, Obtained a Dual Degree	1	1.0%
Geography	1	1.0%
Psychology, Public Service Leadership	1	1.0%
Art and Design, Communication, Digital Media Studies	1	1.0%
Grand Total	103	100.00%

**What is your primary degree program in the College of Science and Engineering?**
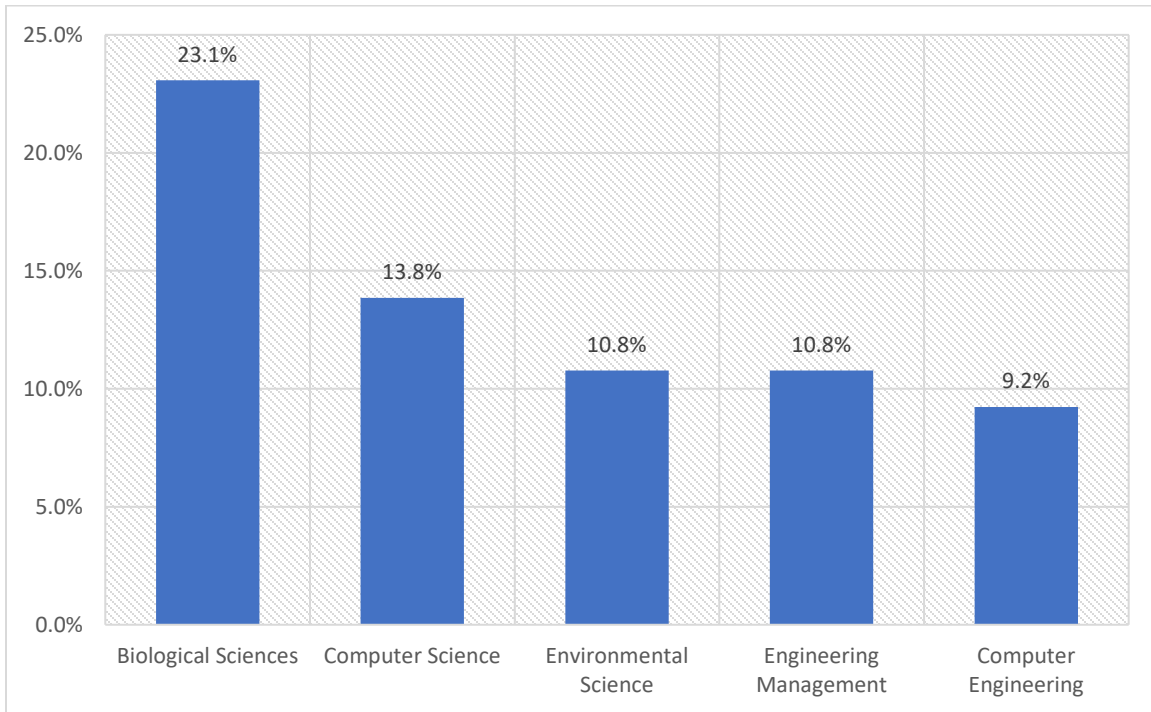
Degree	Count of responses	Percent
Biological Sciences	15	23.1%
Computer Science	9	13.8%
Environmental Science	7	10.8%
Engineering Management	7	10.8%
Computer Engineering	6	9.2%
Information Technology	3	4.6%
Mechanical Engineering	3	4.6%
Mathematical Sciences	3	4.6%
Biotechnology	3	4.6%
Computer Information Systems	3	4.6%
Software Engineering	2	3.1%
Chemistry	2	3.1%
Biological Sciences, Biotechnology	1	1.5%
Physics	1	1.5%
Grand Total	**65**	**100.00%**

While attending UHCL, did you take any classes away from the main UHCL campus? (e.g. Sugar Land, Pearland, Medical Center)
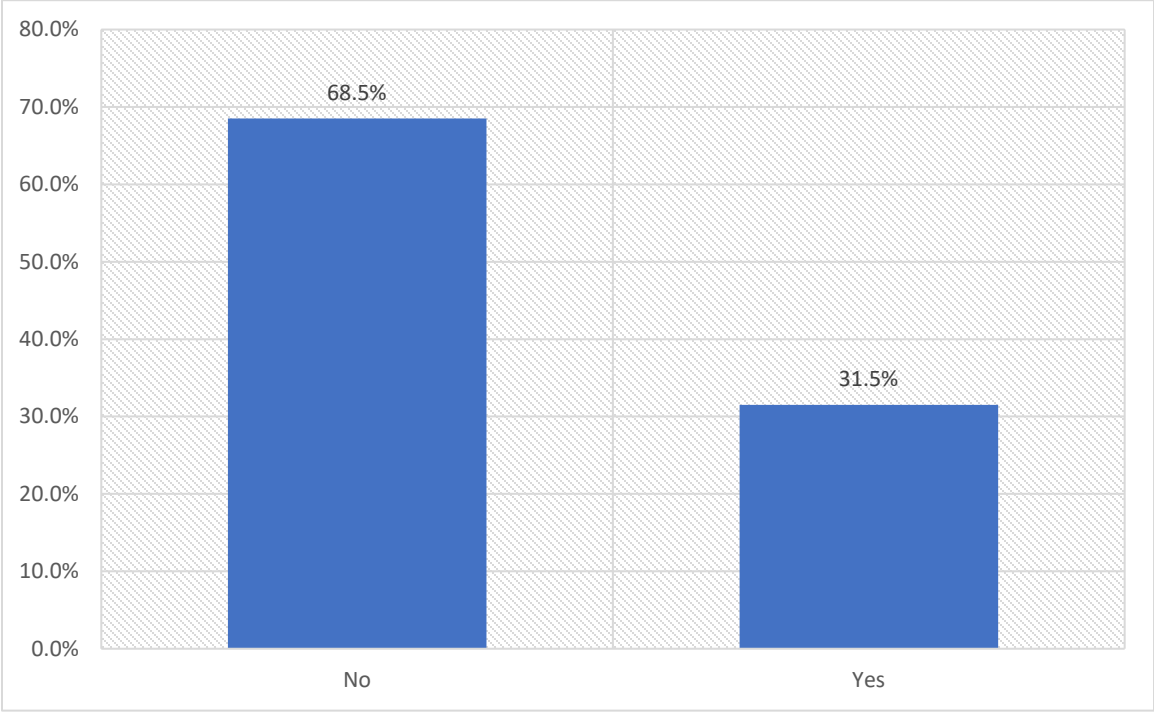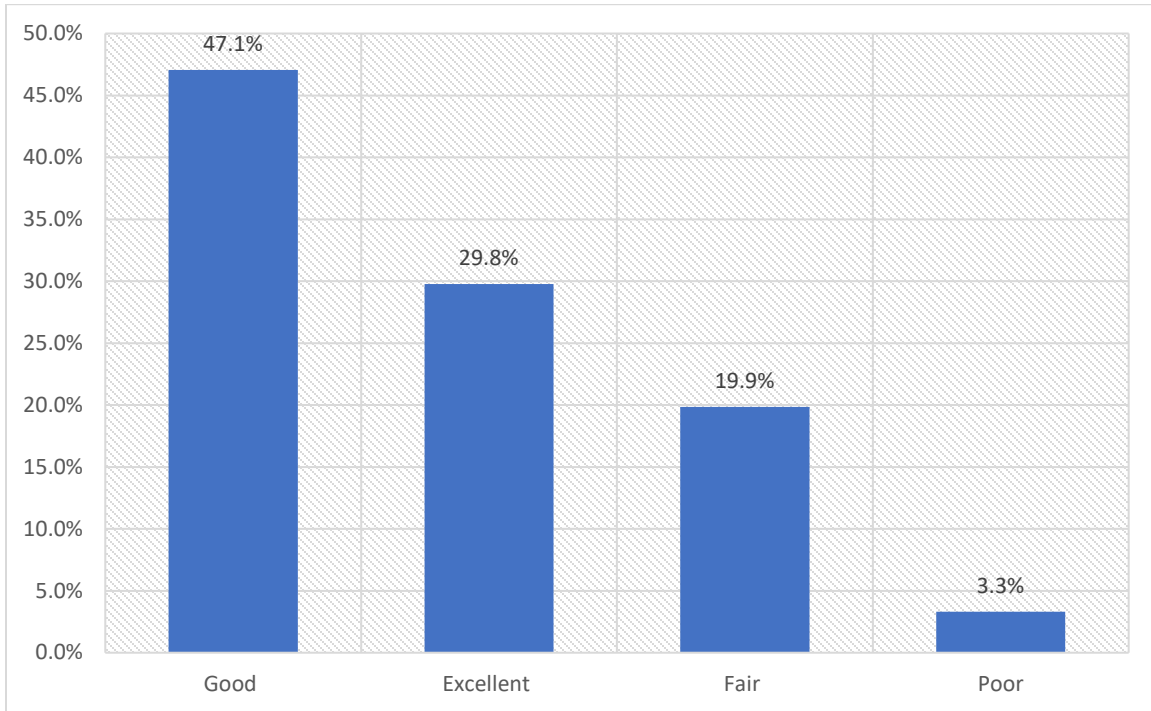

Response	Count	Percent
No	211	68.5%
Yes	97	31.5%
Grand Total	308	100.00%

While attending UHCL, did you take any web-based or internet classes?
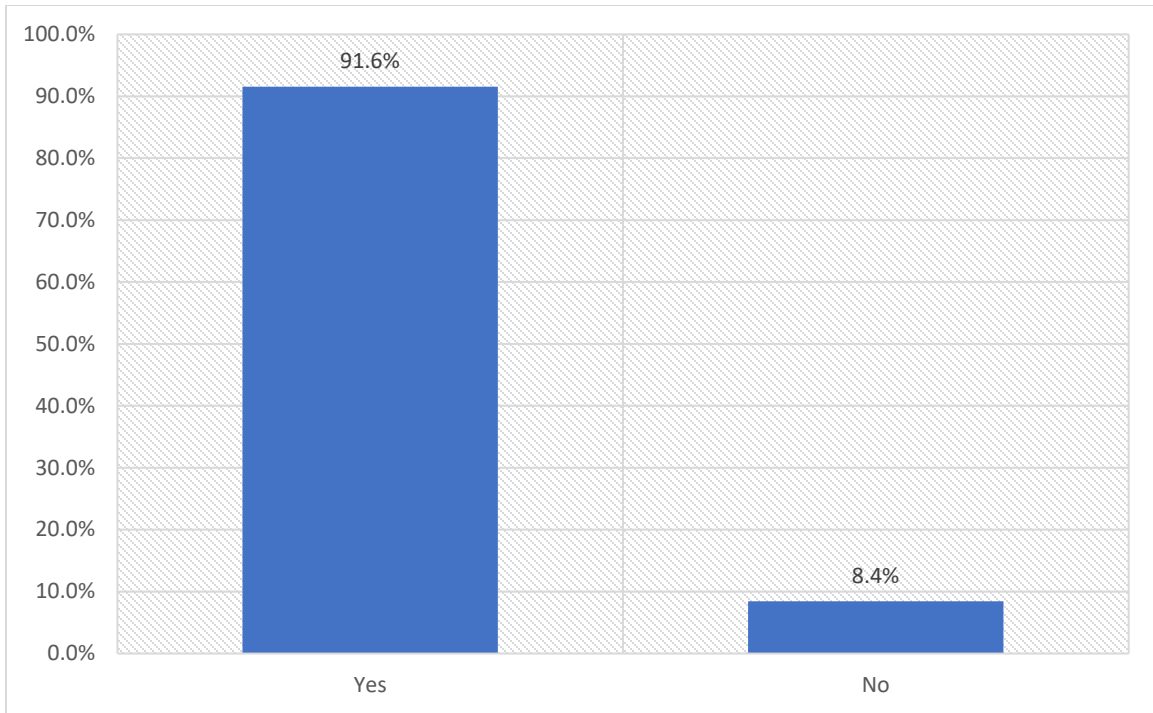
Response	Count	Percent
Yes	282	91.56%
No	26	8.44%
Grand Total	308	100.00%

While attending UHCL, if you did take any web-based or internet courses at UHCL, how would you rate your overall experience using that format?
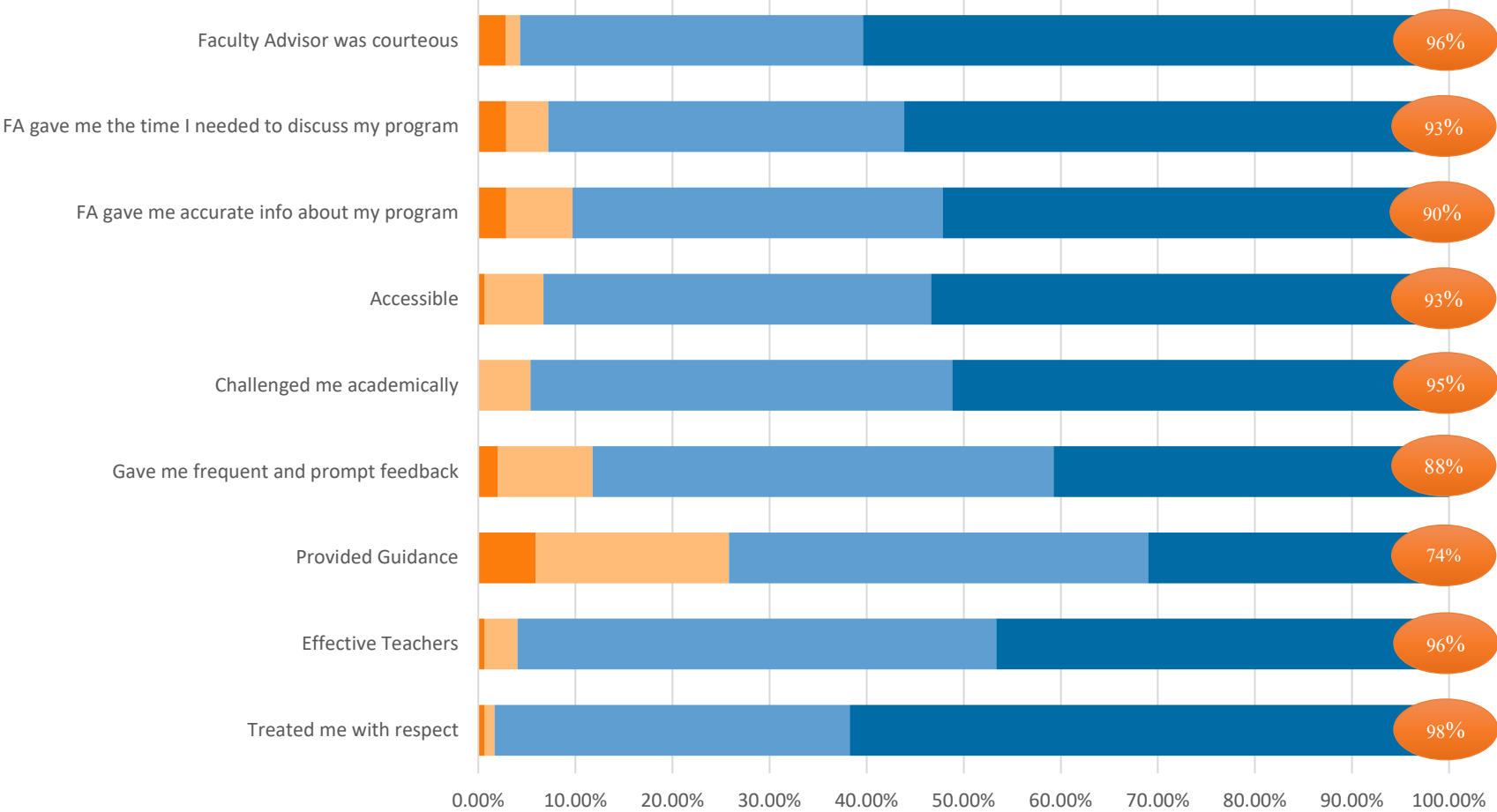

Descriptive Statistics

N	Valid	275
	Missing	48
Mean		3.03
Median		3.00
Std. Deviation		0.789
Variance		0.623
Minimum		1
Maximum		4

Experience with Faculty

Legend: ■ Strongly Disagree ■ Disagree ■ Agree ■ Strongly Agree

Statement	Percent Agree
Faculty Advisor was courteous	96%
FA gave me the time I needed to discuss my program	93%
FA gave me accurate info about my program	90%
Accessible	93%
Challenged me academically	95%
Gave me frequent and prompt feedback	88%
Provided Guidance	74%
Effective Teachers	96%
Treated me with respect	98%

University of Houston Clear Lake

Academic Advising

Legend: ■ Strongly Disagree ■ Disagree ■ Agree ■ Strongly Agree

My advisors cared about me as a person. **88%**

My advisors were accessible. **74%**

My advisors were knowledgeable of campus policies and procedures **92%**

My advisers provided accurate information about degree requirements and course sequencing. **91%**

0.0% 10.0% 20.0% 30.0% 40.0% 50.0% 60.0% 70.0% 80.0% 90.0% 100.0%

University of Houston ◿ Clear Lake

Class Availabilty

Legend: ■ Strongly Disagree ■ Disagree ■ Agree ■ Strongly Agree

I am satisfied with the availability of off-campus classes. — 87%

I am satisfied with the availability of web-based classes. — 86%

I am satisfied with the availability of weekend classes. — 76%

I am satisfied with the availability of night classes (after 4 p.m.). — 84%

I am satisfied with the availability of day classes (before 4 p.m.). — 82%

0.0% 10.0% 20.0% 30.0% 40.0% 50.0% 60.0% 70.0% 80.0% 90.0% 100.0%

What is your current status? Top 10

What is your current status?

Status	Percentage
Employed full-time	33.9%
Unemployed, seeking work	25.4%
Employed part-time	11.2%
Employed full-time,Continuing as a full-time student after graduation	3.7%
Continuing as a full-time student after graduation	3.4%
Employed full-time,Continuing as a part-time student after graduation	2.4%
Employed part-time,Continuing as a full-time student after graduation	2.0%
Unemployed, seeking work,Continuing as a full-time student after graduation	1.7%
Unemployed, not seeking employment	1.7%
Self-employed	1.4%
Employed full-time,Volunteer	1.4%

What is your current status? Top 10

Table

Response	Count	Percent
Employed full-time	100	33.9%
Unemployed, seeking work	75	25.4%
Employed part-time	33	11.2%
Employed full-time, Continuing as a full-time student after graduation	11	3.7%
Continuing as a full-time student after graduation	10	3.4%
Employed full-time, Continuing as a part-time student after graduation	7	2.4%
Employed part-time, Continuing as a full-time student after graduation	6	2.0%
Unemployed, not seeking employment	5	1.7%
Unemployed, seeking work, Continuing as a full-time student after graduation	5	1.7%
Employed full-time, Volunteer	4	1.4%
*Percent of all responses	**256**	**86.8%***

To what extent is your employment related to your major or area of study at UHCL?
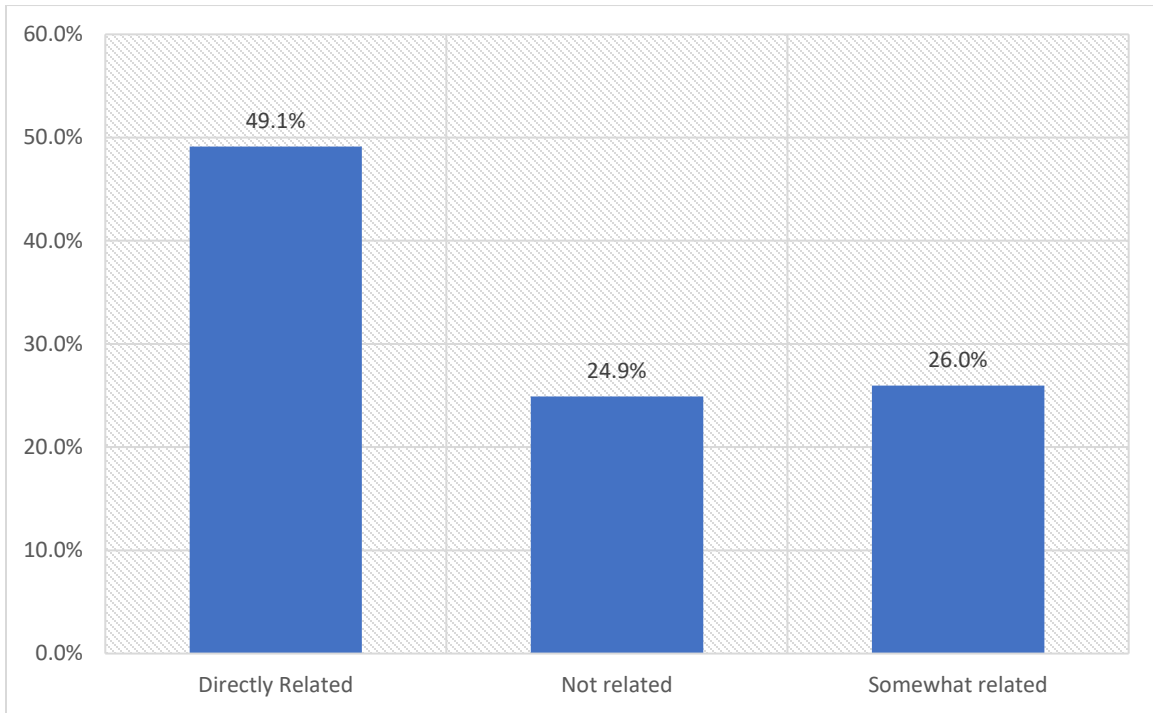
Response	Count	Percent
Directly Related	140	49.1%
Not related	71	24.9%
Somewhat related	74	26.0%
Total	285	100.0%

University of Houston Clear Lake

How did you find your position? (Please check all that apply)

Top 5
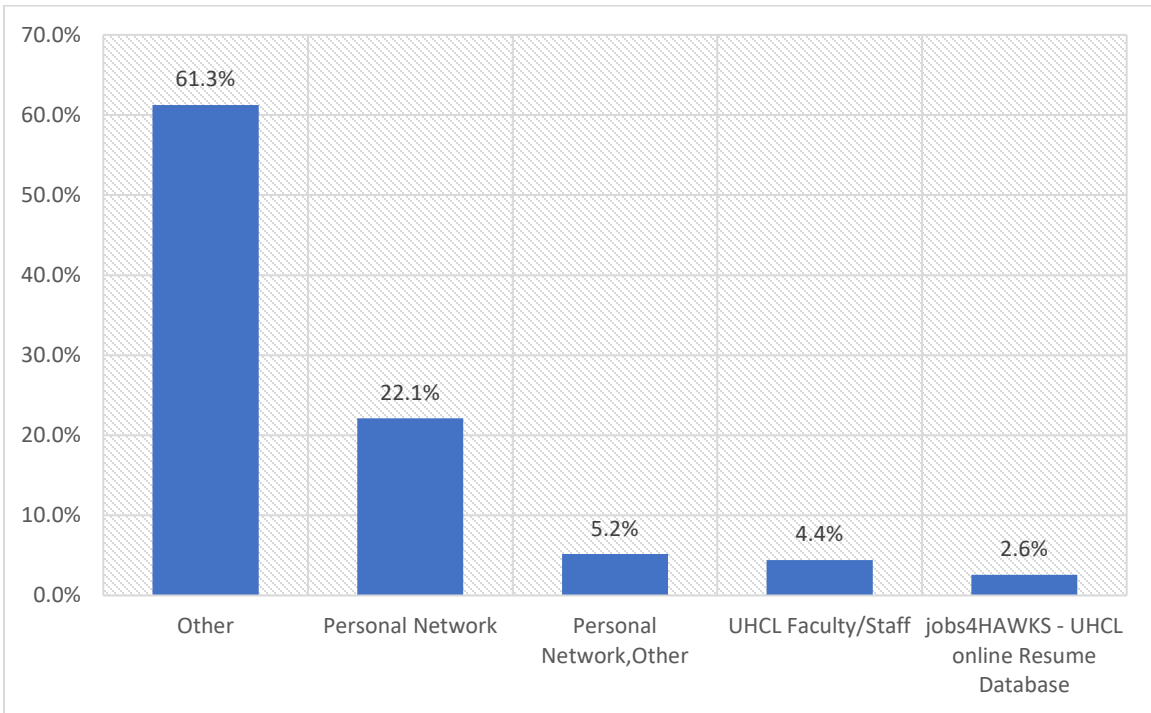
Top 5 Response	Count	Percent
Other	166	61.3%
Personal Network	60	22.1%
Personal Network, Other	14	5.2%
UHCL Faculty/Staff	12	4.4%
jobs4HAWKS - UHCL online Resume Database	7	2.6%
	259	**95.6%***

Percent of all responses

Which industry best describes your current place of employment?

Top 10
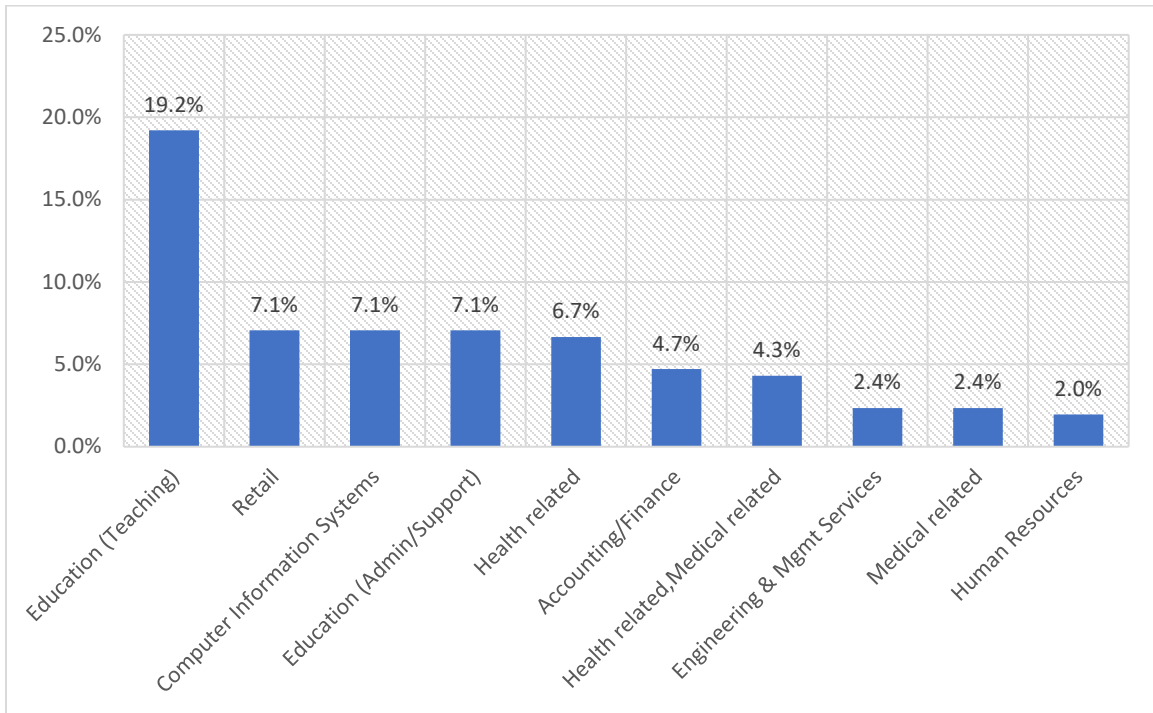
Response	Count	Percent
Education (Teaching)	49	19.2%
Retail	18	7.1%
Computer Information Systems	18	7.1%
Education (Admin/Support)	18	7.1%
Health related	17	6.7%
Accounting/Finance	12	4.7%
Health related, Medical related	11	4.3%
Engineering & Mgmt. Services	6	2.4%
Medical related	6	2.4%
Human Resources	5	2.0%
*Percent of all responses	160	62.7%*

What best describes your current professional position?
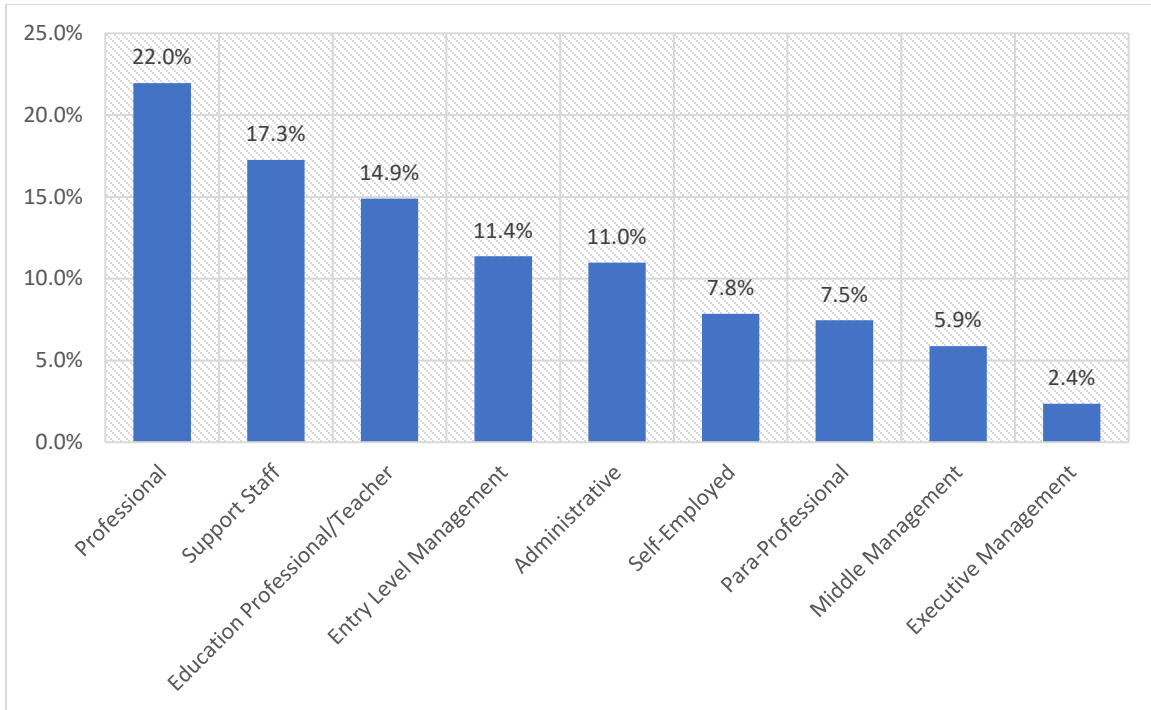
Response	Count	Percent
Professional	56	22.0%
Support Staff	44	17.3%
Education Professional/Teacher	38	14.9%
Entry Level Management	29	11.4%
Administrative	28	11.0%
Self-Employed	20	7.8%
Para-Professional	19	7.5%
Middle Management	15	5.9%
Executive Management	6	2.4%
Total	**255**	**100.0%**

What is your current yearly salary range?
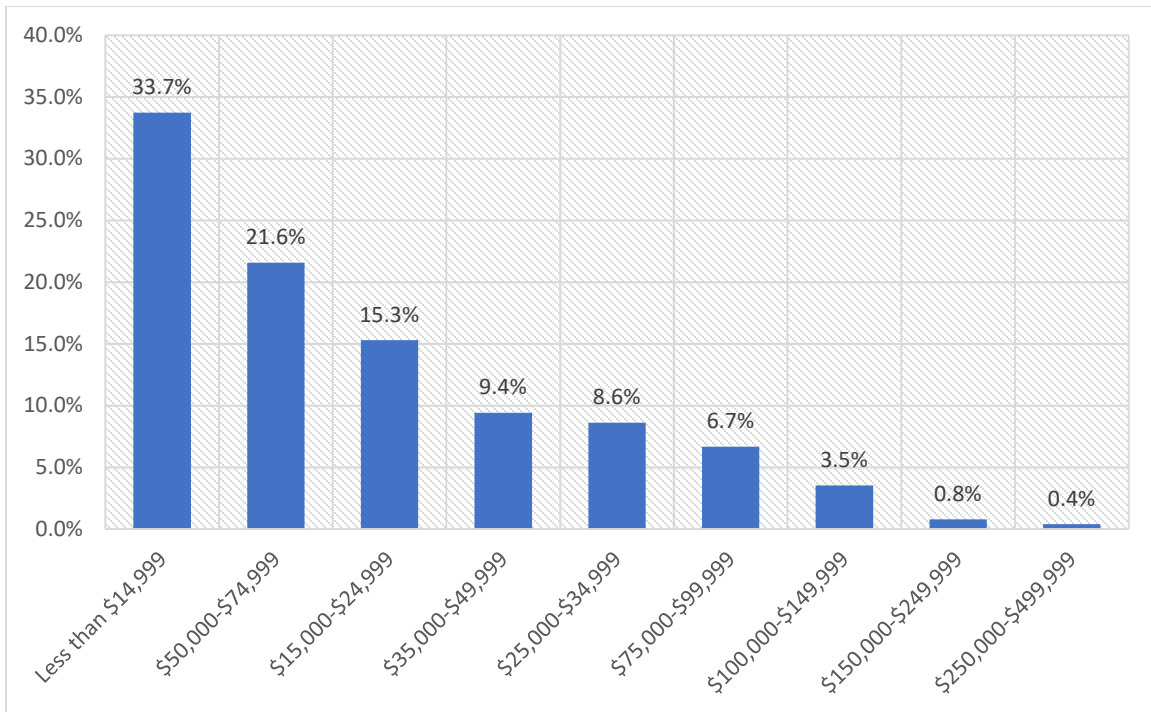
Response	Count	Percent
Less than $14,999	86	33.7%
$50,000-$74,999	55	21.6%
$15,000-$24,999	39	15.3%
$35,000-$49,999	24	9.4%
$25,000-$34,999	22	8.6%
$75,000-$99,999	17	6.7%
$100,000-$149,999	9	3.5%
$150,000-$249,999	2	0.8%
$250,000-$499,999	1	0.4%
Total	**255**	**100.0%**

How useful is what you learned at UHCL in your day-to-day work

at your place of employment?
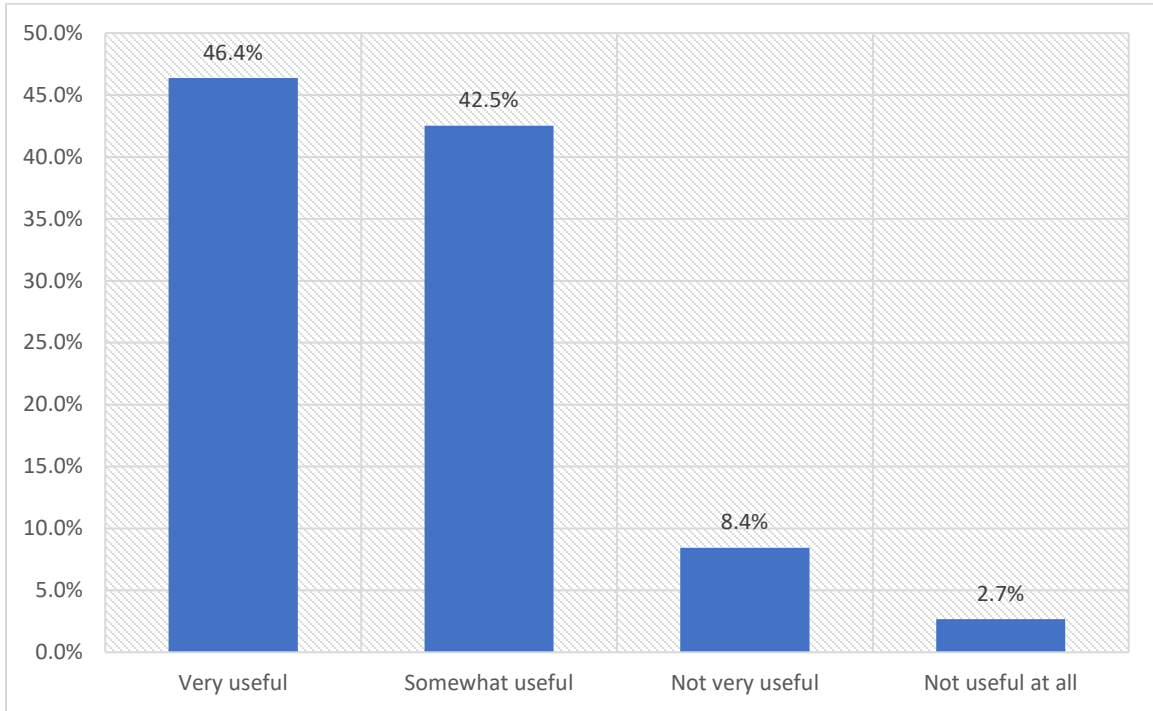
Response	Count of Response ID2	Count of Response ID
Very useful	121	46.4%
Somewhat useful	111	42.5%
Not very useful	22	8.4%
Not useful at all	7	2.7%
	261	**100.0%**

How If you have plans for additional education,

where are you planning to attend?

Ball State

Baylor University

Lamar University

Mississippi State

Sam Houston State

University of Houston - Clear Lake

University of Houston - Main

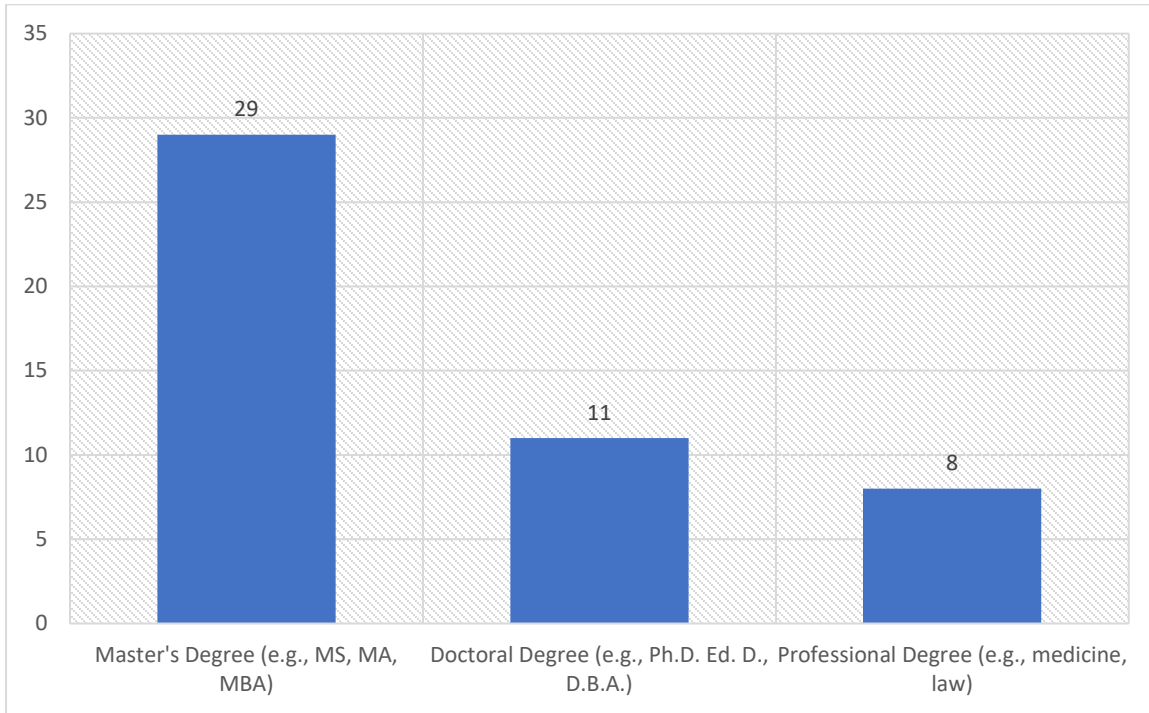University of Houston - Victoria

Universidade Nova de Lisboa

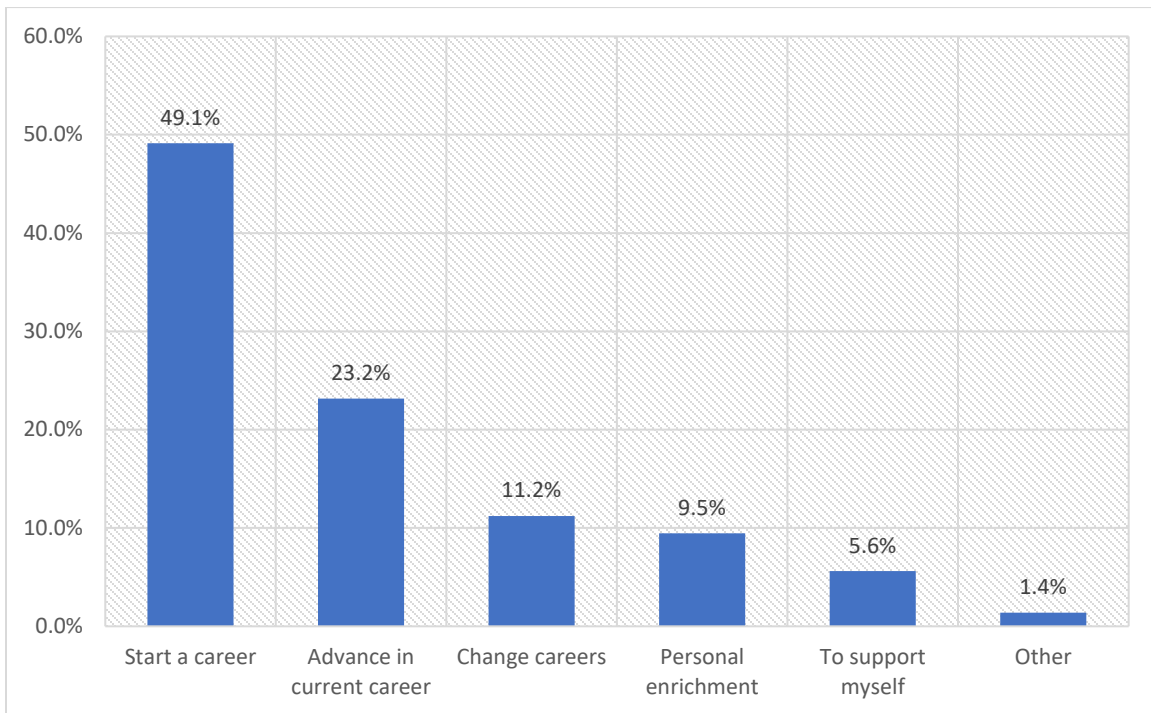University of Arizona – Tucson

University of Denver

University of Texas

If you plan to continue your education, what is

**the highest degree you plan to earn?**

Response	Count	Percent
Master's Degree (e.g., MS, MA, MBA)	29	60.4%
Doctoral Degree (e.g., Ph.D. Ed. D., D.B.A.)	11	22.9%
Professional Degree (e.g., medicine, law)	8	16.7%
	48	**100%**

What was primary reason for obtaining a degree?

Response	Count	Percent
Start a career	140	49.1%
Advance in current career	66	23.2%
Change careers	32	11.2%
Personal enrichment	27	9.5%
To support myself	16	5.6%
Other	4	1.4%
	285	**100.0%**

Looking back, how would you evaluate your overall experiences?
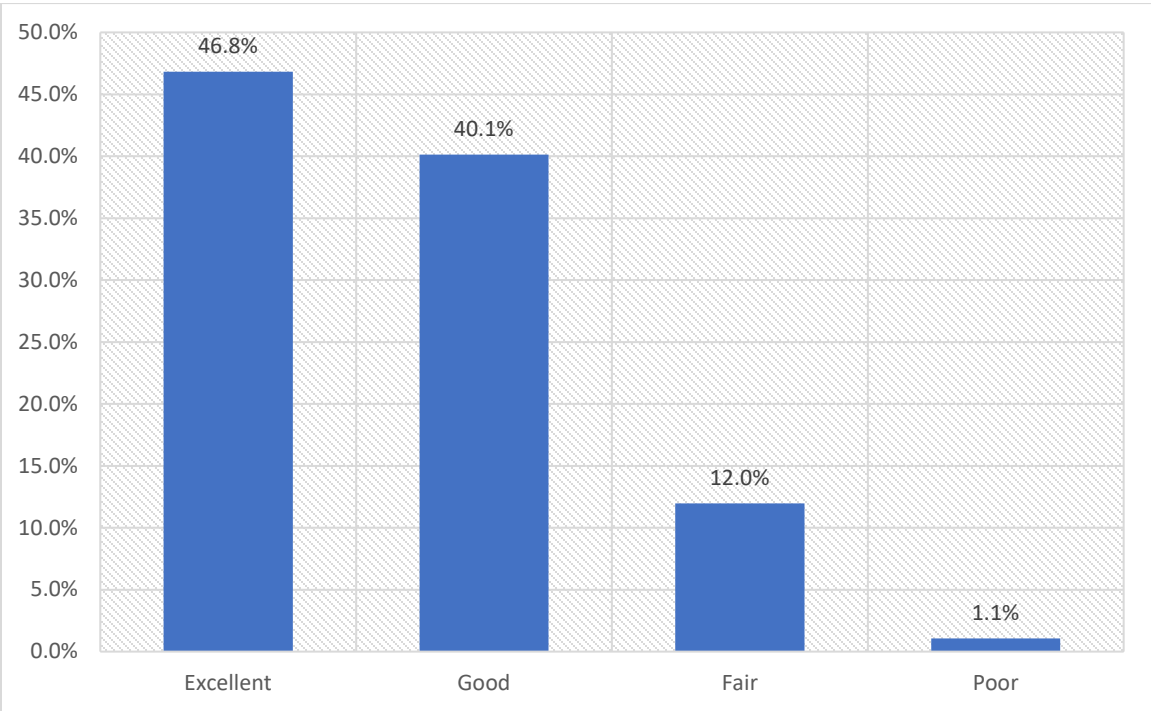
Response	Count	Percent
Excellent	133	46.8%
Good	114	40.1%
Fair	34	12.0%
Poor	3	1.1%
	284	**100.0%**

Would you still choose to attend UHCL?
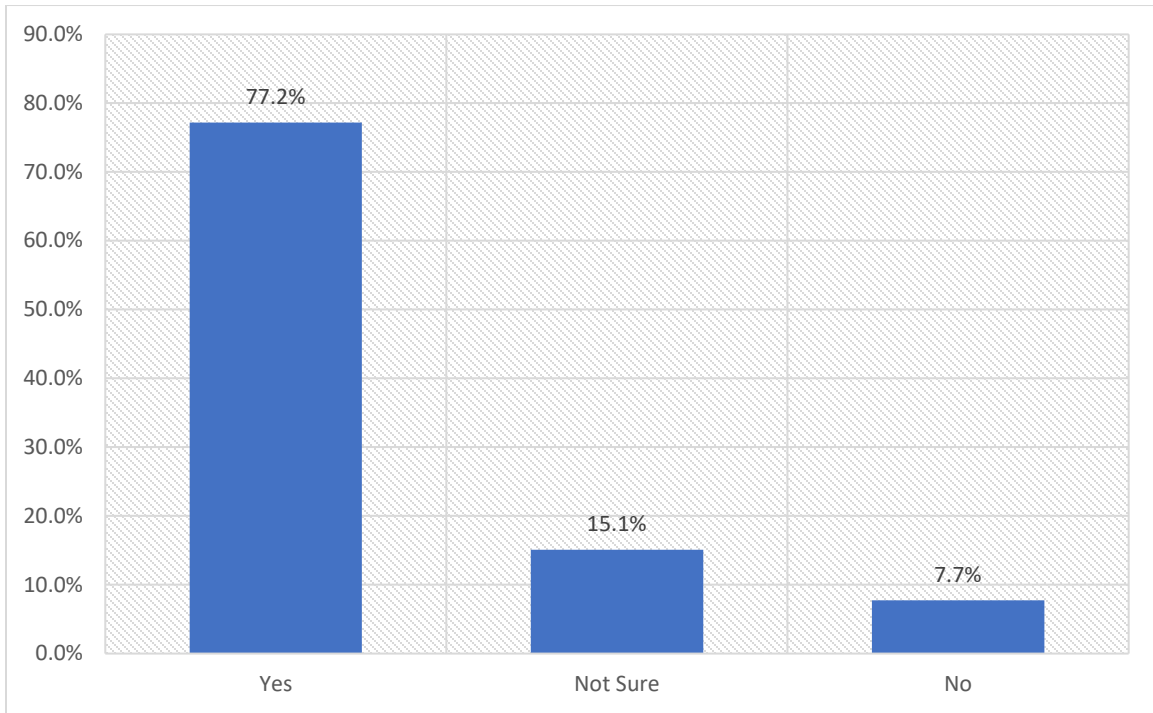
Response	Count	Percent
Yes	220	77.2%
Not Sure	43	15.1%
No	22	7.7%
Total	285	100.00%

End of Report