STUDENT GRIEVENCE PROCEDURES (NON-ACADEMIC)

It is the desire of the Student Services staff to provide an atmosphere and a forum through which any non-academically related complaint or grievance can be pursued by any currently enrolled student against any other currently enrolled student. Students are therefore encouraged to bring these concerns to the Office of the Dean of Students.

A. Informal grievance procedures

Students may schedule an appointment with the Dean of Students (or a designee) to discuss any concern or complaint, or to learn how to pursue the grievance of a decision made elsewhere in the university. The dean will work with the student informally toward resolution of the difficulty. If, after exhausting available options, the student feels that a resolution has not been attained, the student may be entitled to file a formal grievance.

B. Formal grievance procedures

Any currently enrolled student may file a formal grievance of a non-academic nature by submitting the details of the incident or concern in writing to the Student Life Council through the Dean of Students. At its next scheduled meeting, the Student Life Council will review the grievance and any supporting documentation and submit a finding regarding the grievance through the Dean of Students. The findings of the Student Life Council are final.

These procedures comply with Title IX of the Educational Amendments of 1972 by providing a mechanism for students to address grievances that arise over alleged discrimination on the basis of race, color, religion, gender, age, sexual orientation, mental or physical disability, veteran status or national origin.