

Disability Services Questionnaire

Fall 2008

(Check the appropriate answer)

Level of Satisfaction

1. Are you satisfied with the service you received from our department?

Very Satisfied Satisfied Unsatisfied Very Unsatisfied

2. Are the facilities in Disability Services adequate?

Very Adequate Adequate Inadequate Very Inadequate

Staff

3. Did the staff treat you in a courteous and professional manner?

Very Professional Professional Unprofessional Very Unprofessional

4. Was the staff helpful in assisting you with your disability?

Very Helpful Helpful Unhelpful Very Unhelpful

Accommodations and Services

5. Were the accommodations helpful?

Very Helpful Helpful No Difference

6. Did the use of the accommodations help to produce better grades?

Much Better Grades Better Grades No Difference

7. Does the existence of Disability Services increase the likelihood of completing your Degree?

Much More Likely More Likely No Difference

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Learning Services

8. Would you be able to more affectively compensate/accommodate your disability if you better understood your disability's impact on your academic performance?

Much More Effective More Effective No Difference

9. Do you think if your study and compensation skills, based on your disability, were enhanced, you would perform better academically?

Much Better Performance Better Performance No Difference

10. Would you use the services of a professional, who is trained in working with individuals with disabilities, to improve your learning and compensation skills?

Very Likely Likely Unlikely

11. Do you think that a professional, who is trained in working with individuals with disabilities to improve their learning and compensation skills, would increase your chances of staying in school and graduating?

Greatly Enhance Enhance No Difference