

# Disability Services Questionnaire

Fall 2009

(Check the appropriate answer)

## Level of Satisfaction

1. Are you satisfied with the service you received from our department?

Very Satisfied     Satisfied     Unsatisfied     Very Unsatisfied

2. Are the facilities in Disability Services adequate?

Very Adequate     Adequate     Inadequate     Very Inadequate

## Staff

3. Did the staff treat you in a courteous and professional manner?

Very Professional     Professional     Unprofessional     Very Unprofessional

4. Was the staff helpful in assisting you with your disability?

Very Helpful     Helpful     Unhelpful     Very Unhelpful

## Accommodations and Services

5. Do you know what accommodations work effectively for you?

Very Knowledgeable     Knowledgeable     Don't Know

6. Were the accommodations helpful?

Very Helpful     Helpful     No Difference

7. Did the use of the accommodations help to produce better grades?

Much Better Grades     Better Grades     No Difference

8. Does the existence of Disability Services increase the likelihood of staying in school and completing your Degree?

Much More Likely     More Likely     No Difference

(Continued on back)

## Learning Services

9. Would you be able to more effectively compensate/accommodate your disability if you better understood your disability's impact on your academic performance?

Much More Effective     More Effective     No Difference

10. Do you think if your study and compensation skills, based on your disability, were enhanced, you would perform better academically?

Much Better Performance     Better Performance     No Difference

11. Would you use the services of a professional, who is trained in working with individuals with disabilities, to improve your learning and compensation skills?

Very Likely     Likely     Unlikely

12. Do you think that a professional, who is trained in working with individuals with disabilities to improve their learning and compensation skills, would increase your chances of staying in school and graduating?

Greatly Enhance     Enhance     No Difference